

Network Telephone Corporation

Local Exchange

Local Exchange Telephone Service

TITLE PAGE
OF
KENTUCKY LOCAL EXCHANGE SERVICES TARIFF
OF
Network Telephone Corporation

This tariff, filed with the Kentucky Public Service Commission,
contains the rates, terms, and conditions applicable to
Local Exchange Telephone Services within the State of Kentucky
offered by Network Telephone Corporation

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JAN 29 2000

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

ISSUED: January 25, 2000

EFFECTIVE:

ISSUED BY: Johnny Matthews, CFO
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Local Exchange Telephone Service**CHECK SHEET**

All sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

<u>SHEET</u>	<u>REVISION LEVEL</u>
1	Original
2	21 st Revised*
3	21 st Revised*
4	Original
5	3 rd Revised
6	Original
7	Original
8	Original
9	Original
10	Original
11	Original
12	Original
13	Original
14	Original
15	Original
16	1 st Revised
17	Original
18	Original
19	Original
20	2 nd Revised
21	1 st Revised
22	Original
23	Original
24	Original

ISSUED: June 2, 2003**EFFECTIVE:** July 2, 2003 PUBLIC SERVICE COMMISSION
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EXECUTIVE DIRECTOR

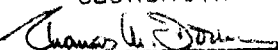
Local Exchange Telephone Service

CHECK SHEET, CONT.

<u>SHEET</u>	<u>REVISION LEVEL</u>	<u>SHEET</u>	<u>REVISION LEVEL</u>
25	1 st Revised	47	3 rd Revised
26	Original	48	9 th Revised*
27	Original	49	9 th Revised
28	Original	50	4 th Revised*
29	Original	51	2 nd Revised
30	Original	52	Original
31	Original	53	Original
32	Original	54	Original
33	1 st Revised		
34	1 st Revised		
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39	5 th Revised*		
40	4 th Revised		
41	1 st Revised		
41.1	4 th Revised*		
42	Original		
43	1 st Revised		
43.1	Original		
44	5 th Revised*		
45	5 th Revised		
46	4 th Revised		
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46.2	5 th Revised		
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46.4	Original		

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Local Exchange Telephone Service

TARIFF FORMAT

Page Numbering - Page numbers appear in the upper right hand corner of the page. Pages are numbered sequentially. From time to time new pages may be added to the tariff. When a new page is added between existing pages, a decimal is added to the preceding page number. For example, a new page added between Pages 3 and 4 would be numbered 3.1.

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Local Exchange Telephone Service

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APR 21 2001

PURSUANT TO 807 KAR 5.011,
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Local Exchange Telephone Service

APPLICATION OF TARIFF

This tariff contains the regulations and rates applicable to the provision of local exchange service by Network Telephone Corporation within the State of Kentucky and subject to the jurisdiction of the Kentucky Public Service Commission.

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Local Exchange Telephone Service

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement which connects the customer's location to a switching center or point of presence.

Authorized User - A person, firm, corporation, or any other entity authorized by the Customer to communicate utilizing the Company's service.

Carrier or Company - Whenever used in this tariff, "Carrier" or "Company" refers to Network Telephone Corporation, unless otherwise specified or clearly indicated by the context.

Commission - Kentucky Public Service Commission.

Customer - The person, firm, corporation, or other entity which orders, cancels, amends, or uses service and is responsible for payment of charges and compliance with the Company's tariff.

Exchange Access Line - The serving central office line equipment and all Company plant facilities up to and including the Company-provided Standard Network Interface. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the tariffed use offering selected by the Customer. Exchange access lines are subject to non-recurring charges, as specified in Section 4 of this tariff.

ILEC - The incumbent Local Exchange Carrier.

LEC - Local Exchange Company.

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Local Exchange Telephone Service

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, CONT.

Local Exchange Services - Telecommunications services furnished for use by end-users in placing and receiving local telephone calls within local calling areas.

Resold Local Exchange Service - A service composed of the resale of exchange access lines and local calling provided by other authorized Local Exchange Carriers, in combination with Company-provided usage services, miscellaneous services or interstate/international services.

Station-to-Station Calling - A service whereby the originating End User requests the assistance of a Company operator to place or bill the call. Calls billed Collect or to a telephone company-issued Calling Card or to an authorized Credit Card are Operator-Station calls unless the call is placed on a Person-to-person basis. Automated Calling Card calls are not Operator-station calls. Calls may be dialed with or without the assistance of a Company operator. Collect calls to coin telephones and transfers of charges to third telephones which are coin telephones will not be accepted.

Person-to-Person Calling - An operator-assisted service whereby the person originating the call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant. Charges may be billed to the called party, a third number, a credit card, a calling card or designated third party station.

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Local Exchange Telephone Service

SECTION 2 - RULES AND REGULATIONS**2.1 Undertaking of the Company**

The Company services offered pursuant to this Tariff are furnished for Local Exchange Service among specified points within a Local Calling Area. The Company may offer these services over its own or resold facilities.

The Company installs, operates, and maintains the communications services provided herein under in accordance with the terms and conditions set forth under this tariff. The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities as required in the Commission's rules and orders, when authorized by the Customer, to allow connection of a Customer's location to the Company's network. The Customer shall be responsible for all charges due for such service arrangement.

The Company's services and facilities are provided on a monthly basis unless otherwise indicated, and are available twenty-four hours per day, seven days per week.

2.2 Limitations

- 2.2.1 Service is offered subject to the availability of the necessary facilities and equipment, and subject to the provisions of this tariff.
- 2.2.2 The Company reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer is using service in violation of the provisions of this tariff, or in violation of the law.

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SECTION 2 - RULES AND REGULATIONS, CONT.

2.2 Limitations, cont.

- 2.2.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.2.4 All facilities provided under this tariff are directly controlled by the Company and the Customer may not transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- 2.2.5 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to any assignee or transferee.

2.3 Use

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited.

2.4 Liabilities of the Company

- 2.4.1 The Company's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission which occur in the course of furnishing service or facilities, in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the faults in transmission occur.

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Local Exchange Telephone Service

SECTION 2 - RULES AND REGULATIONS, CONT.

2.4 Liabilities of Company, cont.

- 2.4.2 The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility, or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.
- 2.4.3 The Company shall not be liable for, and shall be fully indemnified and held harmless by Customer against any claim or loss, expense, or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copy-right or patent, unauthorized use of any trademark, trade name, or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data, information, or other content revealed to, transmitted, or used by the Company under this tariff; or for any act or omission of the Customer; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company, if not directly caused by negligence of the Company.
- 2.4.4 No agent or employee of any other carrier shall be deemed to be an agent or employee of the Company.
- 2.4.5 The Company shall not be liable for any defacement of or damages to the premises of a Customer resulting from the furnishing of service which is not the direct result of the Company's negligence.

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SECTION 2 - RULES AND REGULATIONS, CONT.**2.5 Deposits**

Applicants or Customers whose financial condition is unknown or unacceptable to Carrier may be required to pay a deposit. If actual usage data is available for the customer at the same or similar premises, the deposit amount shall be calculated using the customer's average bill for the most recent twelve (12) month period. If actual usage data is not available, the deposit amount shall be based on the average bills of similar customers and premises in the system, not to exceed two (2) month's actual or estimated usage. If customer fails to pay for service or equipment, the deposit will be applied to the outstanding balance. If, at any time, Carrier feels that the customer has established satisfactory credit, the Carrier will refund the amount of the deposit. In any event, deposits or remaining balance thereof will be returned upon termination of service.

Interest will accrue on customer deposits held by the company, beginning on the date the deposit is made.

2.6 Advance Payments

Recurring Charges: Customers not required to make a deposit may be required to provide advance payment to the Company, in an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges and a new advance payment may be collected for the next month.

Non-Recurring Charges: The Company reserves the right to require pre-payment of applicable non-recurring charges. In addition, where special construction is involved, advance payment of the quoted construction charges may be required at the time of application for service.

2.7 Taxes

All state and local taxes (including but not limited to franchise fees, excise tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

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SECTION 2 - RULES AND REGULATIONS, CONT.

2.8 Equipment

- 2.8.1 The Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a PBX, key systems or Pay Telephone. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. The Customer is responsible for all costs at his or her remises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. The Customer is responsible for ensuring that customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities.
- 2.8.2 The Company shall use reasonable efforts to maintain facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others, to disconnect, rearrange, remove, attempt to repair or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- 2.8.3 Equipment the Company provides or installs at the Customer premises for use in connection with services the Company offers shall not be used for any purpose other than that for which the Company provided it.

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SECTION 2 - RULES AND REGULATIONS, CONT.

- 2.8.4 The Customer shall be responsible for payment of service charges, as set forth herein, for visits by the Company's agents or employees to the premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.
- 2.8.5 The Company shall not be responsible for the installation, operation or maintenance of any customer-provided equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for the transmission of signals by customer-provided equipment or for the quality of, or defects in, such transmission; or the reception of signals by customer-provided equipment.
- 2.8.6 Upon reasonable notification to the Customer and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the customer is complying with the requirements set forth in the section for the installation, operation and maintenance of customer-provided facilities, equipment and wiring in the connection of such facilities and equipment to Company-provided facilities and equipment.
- 2.8.7 Title to all facilities provided by the Company under this tariff shall remain in the Company's name or in the name of the carrier supplying the services and facilities being resold.

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Local Exchange Telephone Service

SECTION 2 - RULES AND REGULATIONS, CONT.**2.9 Installation**

Service is installed upon mutual agreement between the Customer and the Company. The service agreement does not alter rates specified in this tariff.

2.10 Payment for Service

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer or to an Authorized User of the Customer by the Company. All charges due by the Customer are payable to the Company or to any agency duly authorized to receive such payments. Terms of payment shall be according to the rules and regulations of the agency and subject to the rules of regulatory agencies, such as the Kentucky Public Service Commission.

The Company's billing invoices will be considered correct and binding upon the Customer if no notice is received from the Customer within thirty (30) days of the date of the invoice. (Billing inquiries may be made in writing, in person, or via telephone.) Adjustments to Customer's bills shall be made to the extent circumstances exist which reasonably indicate that such changes are appropriate. Upon receipt of a billing inquiry, charges involved in the disputed element(s) of the invoice will be temporarily suspended pending resolution of the dispute. The Customer, however, remains responsible for the timely payment of the non-disputed elements of the invoice. If a Customer is not satisfied with the Company's response to an inquiry or request for credit, he or she may appeal to the Kentucky Public Service Commission for final resolution.

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Local Exchange Telephone Service

SECTION 2 - RULES AND REGULATIONS, CONT.

2.11 Late Payment Charge

The Company will assess a late payment charge equal to 1.5% for any past due balance that exceeds thirty days. A late payment penalty may be assessed only once on any bill for rendered services.

2.12 Cancellation by Customer

Customer may cancel service by providing 30 days written notice to the Company. Monthly recurring charges will apply for 30 days following the cancellation notification. (T)

2.13 Interconnection

Service furnished by the Company may be connected with the services or facilities of other carriers or enhanced service providers. The Customer is responsible for all charges billed by these entities for use in connection with the Company's service. Any special interface equipment or facilities necessary to achieve compatibility between these entities is the responsibility of the Customer. Neither the Company nor any connecting carrier participating in a service shall be liable for any act or omission of any other company or companies furnishing a portion of such service.

2.14 Refusal or Discontinuance by Company

The Company may refuse or discontinue service under the following conditions provided that, unless otherwise stated, the Customer shall be given proper notification in accordance with 807 KAR 5:006 Section 14 to comply with any rule or remedy any deficiency:

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PURSUANT TO 807 KAR 5:011
SECTION 9 (1)

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EXECUTIVE DIRECTOR

Local Exchange Telephone Service

SECTION 2 - RULES AND REGULATIONS, CONT.

- 2.14.1 For non-compliance with or violation of any State, municipal, or Federal law, ordinance or regulation pertaining to telephone service.
- 2.14.2 For use of telephone service for any other property or purpose than that described in the application.
- 2.14.3 For neglect or refusal to provide reasonable access to the Company or its agents for the purpose of inspection and maintenance of equipment owned by the Company or its agents.
- 2.14.4 For noncompliance with or violation of Commission regulation or the Company's rules and regulations on file with the Commission, provided ten days written notice is given before termination.
- 2.14.5 For nonpayment of bills, including bills for any of the Company's other communication services, provided that suspension or termination of service shall not be made without seven days written notice to the Customer, except in extreme cases.
- 2.14.6 Without notice in the event of Customer or Authorized User use of equipment in such a manner as to adversely affect the Company's equipment or service to others. Within twenty-four (24) hours after such termination, the utility shall send written notification to the customer of the reasons for termination or refusal of service upon which the utility relies, and of the customer's right to challenge the termination by filing a formal complaint with the Commission.

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SECTION 2 - RULES AND REGULATIONS, CONT.

- 2.14.7 Without notice in the event of tampering with the equipment or services owned by the Company or its agents. Within twenty-four (24) hours after such termination, the utility shall send written notification to the customer of the reasons for termination or refusal of service upon which the utility relies, and of the customer's right to challenge the termination by filing a formal complaint with the Commission.
- 2.14.8 Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, the Company may, before restoring service, require the Customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use. Within twenty-four (24) hours after such termination, the utility shall send written notification to the customer of the reasons for termination or refusal of service upon which the utility relies, and of the customer's right to challenge the termination by filing a formal complaint with the Commission.
- 2.14.9 Without notice by reason of any order or decision of a court or other government authority having jurisdiction which prohibits Company from furnishing such services.

2.15 Inspection, Testing, and Adjustment

Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for tests and adjustments as may be deemed necessary by the Company for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made.

ISSUED: January 25, 2000**EFFECTIVE:**PUBLIC SERVICE COMMISSION
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SECTION 2 - RULES AND REGULATIONS, CONT.**2.16 Tests, Pilots, Promotional Campaigns and Contests**

The Company may conduct special tests or pilot programs and promotions at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services. The Company may also waive a portion or all processing fees or installation fees for winners of contests and other occasional promotional events sponsored or endorsed by the Company. From time to time, the Company may waive all processing fees for a Customer. The Company will notify the Commission regarding specific promotions and contests.

2.17 Interruption of Service

Credit allowances for interruptions of service which are not due to the Company's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment or communications Systems provided by the Customer, are subject to the general liability provisions set forth in Section 2.4 herein. It shall be the obligation of the Customer to notify Company immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by Customer and connected to Company's terminal. Interruptions caused by Customer-provided or Company-provided automatic dialing equipment are not deemed an interruption of service as defined herein since the Customer has the option of using the long distance network via local exchange company access.

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SECTION 2 - RULES AND REGULATIONS, CONT.

2.18 Cost of Collection and Repair

The Customer is responsible for any and all costs incurred in the collection of monies due the Carrier including legal and accounting expenses. Customer is also responsible for recovery costs of Carrier-provided equipment and any expenses required for repair or replacement of damaged equipment.

2.19 Returned Check Charges

A fee of \$25.00 may be charged for each check returned for insufficient funds.

2.20 Service Implementation

Absent a promotional offering, service implementation charges, per service order, will apply to new service order or to orders to change existing service for the business service as listed in section 4.2 for resale and section 7.1 for facilities-based customers.

2.21 Reconnection Charge

An administrative fee equal to the line change charge listed in section 4.2 may be assessed to customers who have been disconnected for non-payment, and is payable prior to Network Telephone's acceptance of an order for the restoration of suspended service and facilities. (T)
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2.22 Operator Service Rules

The Company will enforce the operator service rules specified by the Commission and by the FCC.

ISSUED: January 10, 2003

EFFECTIVE: February 10, 2003

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Local Exchange Telephone Service

SECTION 2 - RULES AND REGULATIONS, CONT.**2.23 Access to Telephone Relay Services**

Where required by the Commission, the Company will participate in telephone relay services for handicapped and/or hearing impaired end users, and will comply with all regulations and requirements. The Company shall impose any monthly surcharge or any other related charge upon its local exchange telecommunications subscribers as may be required by state law.

Effective May 15, 2003, the Telecommunications Relay Service monthly surcharge (T)
will be \$0.09 per month. The \$0.01 TDD assessment will be added to this charge. (I)

2.24 Access to Carrier of Choice

End users of the Company's local service shall have the right to select the interexchange telecommunications service provider (IC) of their choice. The IC should request confirmations/verifications of choice from its customers no later than the date of submission of its first bill to the customer. The Company should maintain signed letters of agency or confirmations of choice on file for use in dispute resolution.

2.25 Directory Listings

2.25.1 The Company does not publish a directory of subscriber listings. The Company, however, does arrange for the Customer's main billing number to be placed in the directory or directories of the dominant local exchange carrier.

2.25.2 The rates and regulations specified herein for directory listings apply only to the alphabetical section of the directory. Listings are intended solely for the purpose of identifying subscriber's telephone number and as an aid to the use of telephone service.

ISSUED: April 28, 2003**EFFECTIVE:** May 15, 2003

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PUBLIC SERVICE COMMISSION
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SECTION 5.11

BY: 
EXECUTIVE DIRECTOR

Local Exchange Telephone Service

SECTION 2 - RULES AND REGULATIONS, CONT.

- 2.25.3 The listings of subscribers, either without charge or at the rate specified within this tariff for other listings are arranged alphabetically and are not intended for special prominence of arrangement. In accepting listings as requested by subscribers or prospective subscribers, the Company will not be a party to controversies between subscribers as result of the publication of such listings in the directories.
- 2.25.4 Listings must conform to the Company's specifications with respect to the directories. The Company reserves the right to reject listings when in, its sole judgment, such listings would violate the integrity of company records and the directories, confuse individuals using the directory, or when the customer cannot provide satisfactory evidence that he is authorized to do business as requested.
- 2.25.5 The Company reserves the right to limit the length of any listing to one line in the directory by use of abbreviations when, in its sole judgment, the clearness of the listing and the identification of the subscriber is not impaired.
- 2.25.6 Generally, the listed address is the location of the subscriber's place of business or residence.
- 2.25.7 Liability of the Company due to directory errors and omissions is as specified in Section 2 of this tariff.

ISSUED: January 25, 2000

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PUBLIC SERVICE COMMISSION
OF KENTUCKY
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JAN 29 2000

PURSUANT TO 807 KAR 5011,
SECTION 9 (1)

BY Stephen O. Bell
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Local Exchange Telephone Service

SECTION 2 - RULES AND REGULATIONS, CONT.

2.25.8 Generally, a business listing consists of a name or dual name, a designation descriptive of the subscriber's business if not self-explanatory, the address, and the business telephone number. The main listing is ordinarily the name of the individual, firm or corporation which contracts for the service or the name under which a business is regularly conducted.

2.26 Special Construction

Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is construction undertaken:

- A) where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- B) of a type other than that which the Company would "normally" utilize in the furnishing of its services;
- C) over a route other than that which the Company would normally utilize in the furnishing of its services;
- D) in a quantity greater than that which the Company would normally construct;
- E) on an expedited basis;
- F) on a temporary basis until permanent facilities are available;
- G) involving abnormal costs; or
- H) in advance of its normal construction.

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Local Exchange Telephone Service

SECTION 2 - RULES AND REGULATIONS, CONT.

2.27 Universal Emergency Telephone Number Service (911, E911)

- 2.27.1 This tariff does not provide for the inspection or constant monitoring of facilities to discover errors, defects, or malfunctions in the service, nor does the Company undertake such responsibility.
- 2.27.2 911 information consisting of the names, addresses and telephone numbers of all telephone customers is confidential. The Company will release such information via the Data Management System only after a 911 call has been received, on a call by call basis, only for the purpose of responding to an emergency call in progress.
- 2.27.3 The 911 calling party, by dialing 911, waives the privacy afforded by non-listed and non-published service to the extent that the telephone number, name, and address associated with the originating station location are furnished to the Public Safety Answering Point.
- 2.27.4 After the establishment of service, it is the Public Safety Agency's responsibility to continue to verify the accuracy of and to advise the Company of any changes as they occur in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities or any other similar matter that may affect the routing of 911 calls to the proper Public Safety Answering Point.

ISSUED: January 25, 2000

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Local Exchange Telephone Service

SECTION 2 - RULES AND REGULATIONS, CONT.**2.27 Universal Emergency Telephone Number Service (911, E911) (continued)**

2.27.5 The Company assumes no liability for any infringement, or invasion of any right of privacy of any person or persons caused, or claimed to be caused, directly or indirectly by the use of 911 Service. Under the terms of this tariff, the Public Safety Agency must agree, (except where the events, incidents, or eventualities set forth in this sentence are the result of the Company's gross negligence or willful misconduct), to release, indemnify, defend and hold harmless the Company from any and all losses or claims whatsoever, whether suffered, made, instituted, or asserted by the Public Safety Agency or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the customer or others. Under the terms of this tariff; the Public Safety Agency must also agree to release, indemnify, defend and hold harmless the Company for any infringement of invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion, or use of 911 Service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address, or name associated with the telephone used by the party or parties accessing 911 Service hereunder, and which arise out of the negligence or other wrongful act of the Public Safety Agency, its user, agencies or municipalities, or the employees or agents of any one of them, or which arise out of the negligence, other than gross negligence or willful misconduct, of the Company, its employees or agents.

2.28 Kentucky Lifeline Surcharge

The Company will bill a surcharge for the Kentucky Lifeline Program in accordance with current regulations. The charge shall be five cents (\$0.05) per access line per month. The charge will be collected for each local exchange access line and per network access register for ESSX service, and will be shown on the bill as the Kentucky Lifeline Surcharge. (l)

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Local Exchange Telephone Service

SECTION 3 - DESCRIPTION OF SERVICE

3.1 Local Service Areas

The Company will provide Local Exchange Service in the entire State of Kentucky.

3.2 Product Descriptions

3.2.1 Timing of Calls - Usage-Sensitive Products

3.2.1.A Usage charges for usage-sensitive products are based on the actual usage of the Company network. The Company will determine that a call has been established by signal from the local telephone Company.

3.2.1.B Minimum billed call duration and billing increments differ from product to product. Product specific information is included in Section 4 of the Rate Schedules.

3.2.1.C Usage is measured and rounded to the next higher billing increment for billing purposes.

3.2.1.D There is no usage-based billing applied for incomplete calls.

ISSUED: January 25, 2000

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Local Exchange Telephone Service

SECTION 3 - DESCRIPTION OF SERVICE**3.2.2 Business Services**

The Company's Business Services are offered for local calling using the facilities of the Company's authorized underlying Local Exchange Carrier(s). The Company's Business Services are offered primarily to the following:

1. Offices, stores, factories, mines and all other places of a strictly business nature;
2. Offices of hotels, boarding houses, apartment houses, colleges, quarters occupied by clubs and fraternal societies, public, private or parochial schools, hospitals, nursing homes, libraries, churches, and other institutions; and
3. Services terminating solely on the secretarial facilities of a telephone answering bureau.

If a Subscriber's service changes from business service to residential service, the telephone number will normally be changed. Reference of calls will not normally be provided regardless of how long existing directories will remain in effect. Changes from residential to business service may be made without change in telephone number, if the subscriber so desires.

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Local Exchange Telephone Service

SECTION 3 - DESCRIPTION OF SERVICE**3.2.2.A Business Exchange Line Service**

Business Exchange Line Service provides a facility from a Customer's location to the Company's Central Office and gives the Customer the ability to complete local and long distance calls. This service provides Customer with unlimited local calling, including rotary/hunting service, at a flat monthly rate. Special rates are offered to customers who purchase this service in conjunction with the Company's Business long distance products. Options available with Business Exchange Line Service include Call Waiting, Call Forwarding, Three-way Calling and Speed Dialing, as well as Class Features. Installation charges apply.

3.2.2.B Private Branch Exchange (PBX) Service

The Company's PBX Service uses PBX Trunks to connect a customer PBX system or other similar equipment to the Central Office. Standard configurations include Local COTrunks, Direct Inward Dialing (DID), Direct Outward Dialing (DOD) and Combination Trunks. This service provides Customers with unlimited local calling, rotary/hunting service and Carrier Access. The Company treats these trunks similar to individual exchange lines and supports multi-line hunting over a group of trunks. Service is billed based on monthly usage, together with monthly recurring charges. Special rates are offered to customers who purchase this service in conjunction with the Company's long distance products. Installation charges also apply.

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Local Exchange Telephone Service

SECTION 3 - DESCRIPTION OF SERVICE**3.2.2.C Optional Business Features****3.2.2.C.1 Direct Inward Dial (DID) Service**

DID Service is an optional feature which can be purchased in conjunction with Company-provided PBX Trunks. DID service transmits the dialed digits for all incoming calls allowing the Customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID capability and DID number blocks apply in addition to charges specified for PBX Trunks. One additive charge applies for each DID-equipped PBX Trunk or channel. Customer is required to purchase at least one DID number block for each DID equipped trunk or trunk group, or DID-equipped channel or group. The Company reserves the right to limit the amount of DID numbers constituting a block of telephone numbers in a group. Blocks of number groups will be determined at the sole discretion of the Company's resources. In addition, the Company reserves the right to review vacant DID stations or stations not in use to determine efficient telephone number utilization. Should the Company determine, based on its own discretion, that there is inefficient number utilization, the Company may reassign the DID numbers.

The Customer has no property rights to the telephone number or any other call number destination associated with DID service furnished by the Company, and no right to the continuance of service through any particular end office. The Company reserves the right to change such numbers, or the end office designation associated with such numbers, or both, assigned to the Customer, whenever the company deems it necessary to do so in the conduct of its business.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.**3.2 Product Descriptions, cont.****3.2.3 Directory Listings**

For each Customer of Exchange Access Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At a Customer's option, the Company will arrange for additional listings at an additional charge.

3.2.4 Operator-Assisted Services

Operator-assisted services are provided to Business and Residential Customers on a presubscribed basis. Services are also provided to Customers and Users of exchange access lines which are presubscribed to the Company's interexchange outbound calling services. Various billing arrangements are available with operator-assisted service including Calling Card, Commercial Credit Card, Collect, Person-to- Person and Third Party. Monthly and/or usage-sensitive charges apply as stated in Section 4, as well as per call operator charges.

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Local Exchange Telephone Service

SECTION 3 - DESCRIPTION OF SERVICE**3.2.4.A Operator Dialed Surcharge**

This surcharge applies to Operator Station and Person-to-Person rated calls when the Customer has the capability of dialing all the digits necessary to complete a call, but elects to dial only the appropriate operator code and requests the operator to dial the called station. The surcharge does not apply to:

- 1) Calls where a Customer cannot otherwise dial the call due to defective equipment or trouble on the network; and
- 2) Calls in which a Company operator places a call for a calling party who is identified as being handicapped and unable to dial the call because of his/her handicap.

The Operator Dialed Surcharge applies in addition to any other applicable operator charges.

3.2.4.B Busy Line Verify and Line Interrupt Service

Upon request of a calling party, the Company will verify a busy condition on a called line. The operator will determine whether the line is clear or in use and report its status to the calling party. The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.

ISSUED: January 25, 2000**EFFECTIVE:**PUBLIC SERVICE COMMISSION
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Local Exchange Telephone Service

SECTION 3 - DESCRIPTION OF SERVICE, CONT.

3.2 Product Descriptions, cont.

3.2.4 Operator-Assisted Services, cont.

3.2.4.B Busy Line Verify and Line Interrupt service, cont.

A charge will apply when:

1. The operator verifies that the line is busy with a call in progress;
2. The operator verifies that the line is unavailable for incoming calls; or
3. The operator verifies that the called number is busy with a call in progress and the customer requests interruption. The operator will then interrupt the call, advising the called party of the name of the calling party. One charge will apply for both verification and interruption.

No charge will apply when:

1. The calling party advises that the call is to or from an official public emergency agency; or
2. Under conditions other than the three stated above. Busy Verification and Interrupt service is furnished where and to the extent that facilities permit. The Customer shall indemnify and hold the Company harmless against all claims that may arise from either party to the interrupted call or any person.

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Local Exchange Telephone Service

SECTION 3 - DESCRIPTION OF SERVICE, CONT.

3.2 Product Descriptions, cont.

3.2.5 Directory Assistance

Customers and users of the Company's business and residential calling services (excluding Toll Free services) may obtain directory assistance in determining telephone numbers within the state by calling the Directory Assistance operator.

(D)

(D)

ISSUED: September 13, 2000

EFFECTIVE: October 14, 2000

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Local Exchange Telephone Service

SECTION 3 - DESCRIPTION OF SERVICE, CONT.

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Exemptions

1. Residential Customers are exempt from Directory Assistance charges under the following circumstances:
2. The single-line main telephone exchange line of a handicapped user, as defined by the Federal Register, Vol. 35 #126, which has been registered with the Company will be exempt from Directory Assistance charges.

(D)

(D)

(D)

ISSUED: September 13, 2000

EFFECTIVE: October 14, 2000

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OCT 14 2000

PURSUANT TO 807 KAR 5.011,
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Local Exchange Telephone Service

SECTION 3 - DESCRIPTION OF SERVICE**3.2.6 Extended and Expanded Area Calling Services**

Extended and Expanded Area Calling Service allows the Customer to make calls to specific NXX codes within designated exchanges outside the Customer's Local Calling area without paying intraLATA toll rates. The Customer is billed per call according to the duration of the call. The Company will mirror all existing extended and expanded calling areas the ILEC currently has in place for facilities-based or resold services.

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PURSUANT TO 807 KAR 6.011,
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Local Exchange Telephone Service**SECTION 4 - RATES FOR RESOLD SERVICES****4.1 Local Service Rates**

- 4.1.1 General - The Company may the services of BellSouth. The descriptions of local products and services offered by the Company will mirror those of BellSouth and only be available in BellSouth Service Territory.

Business end-users who subscribe to this Company's local exchange service will receive a 5% discount off monthly recurring charges associated with products and services offered in this tariff. Business end-users will who subscribe to this Company's local exchange service in addition to this Company's IntraLATA or InterLATA long distance service will receive a 10% discount off monthly recurring charges for lines, trunks, and channels. Features do not qualify for the 10% discount. Residential end-users will receive service at the rates listed in this tariff, with no discount.

Discounts do not apply to service charges, installation charges or other non-recurring charges. Voice Mail and Inside Wire Maintenance plans are also ineligible for discounts.

4.1.2 Flat Rate Main Station Line

		<u>Monthly Rate</u>	
		<u>Residence</u>	<u>Business</u>
A.	Rate Group 1	\$15.20 (I)	\$35.90
B.	Rate Group 2	\$15.20 (I)	\$35.90
C.	Rate Group 3	\$16.65 (I)	\$35.90
D.	Rate Group 4	\$17.30 (I)	\$33.75
E.	Rate Group 5	\$18.40	\$33.75

4.1.3 Area Calling Service

		<u>Monthly Rate</u>		
		<u>Residence</u>	<u>Business</u>	
			<u>Inward</u>	<u>Both Way</u>
A.	Access Line w/ usage detail			
	1. Rate Group 1-4	\$10.50	\$29.70	\$35.70
	2. Rate Group 5	\$12.07	\$33.00	\$38.35
B.	Access Line w/o usage detail			
		<u>Residence</u>	<u>Business</u>	
			<u>Inward</u>	<u>Both Way</u>
	1. Rate Group 1-4	\$ 10.40	\$29.70	\$32.70
	2. Rate Group 5	\$ 11.50	\$33.00	\$35.35

ISSUED: January 10, 2003**EFFECTIVE:** February 10, 2003

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Local Exchange Telephone Service

SECTION 4 - RATES FOR RESOLD SERVICES, CONT.

(T)

4.1 Local Service Rates (continued)

4.1.4	Area Calling Service (ACS) Usage	<u>Initial Minute</u>	<u>Add'l Minute</u>
	0 miles	\$0.02	\$0.01
	1 - 10 miles w/in limited LCA	\$0.04	\$0.02
	> 10 miles w/in limited LCA	\$0.06	\$0.04
	1 - 10 miles beyond limited LCA	\$0.04	\$0.02
	11-16 miles beyond limited LCA	\$0.06	\$0.04
	17-22 miles beyond limited LCA	\$0.09	\$0.07
	23-30 miles beyond limited LCA	\$0.09	\$0.07
	31-40 miles beyond limited LCA	\$0.09	\$0.07
	> 40 miles beyond limited LCA	\$0.09	\$0.07

4.1.5 Premium Calling

Unlimited local calling

Both the access line and Package Plan rates apply

		<u>Monthly Rate</u>			
		<u>Residence</u>	<u>Business</u>		(N)
			<u>Inward</u>	<u>Both Way</u>	(N)
A.	Access Line				
	Rate Group 1-4	\$ 9.00 (I)	\$29.70	\$29.70	(N)
	Rate Group 5	\$10.50 (I)	\$33.00	\$33.00	(N)
B.	Premium Calling Usage Package	\$20.00 (I)	\$55.00	\$55.00	(N)

4.1.6 Network Choice (available to residential customers only)

	<u>Suspend Rate</u>	<u>Monthly Rate</u>	(N)
Individual Line	\$8.50 (N)	\$33.50 (I)	
Two-Line Package	\$17.00 (N)	\$65.50 (N)	
Three-Line Package	\$25.50 (N)	\$97.50 (N)	

ISSUED: September 13, 20000

EFFECTIVE: October 14, 2000

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PUBLIC SERVICE COMMISSION
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OCT 14 2000

PURSUANT TO 807 KAR 50.11,
SECTION 9 (1)
BY: Stephan O. Bue

Local Exchange Telephone Service

SECTION 4 - RATES FOR RESOLD SERVICES, CONT.

4.1.7 Hunting Services

Rate Group	Flat Rate Service	Measured, Back-up Line, Area Calling
	<u>Monthly Recurring</u>	<u>Monthly Recurring</u>
1	\$12.00	\$12.00
2	\$11.25	\$11.25
3	\$8.00	\$10.50
4	\$5.00	\$10.00
5	\$5.00	\$ 5.70

4.1.8 (Reserved for Future Use)

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4.1.9 Custom Calling Services

	<u>Monthly Rate</u>	
	<u>Residence</u>	<u>Business</u>
Call Waiting	\$5.50	\$7.00
Call Forwarding Variable	\$4.00	\$4.40
Three-way calling	\$5.00	\$4.40
Speed calling (8 code)	\$4.00	\$4.40
Speed calling (30 code)	\$4.50	\$5.50
Call Forwarding Busy line	\$1.00	\$3.85
Call Forwarding Don't Answer	\$1.00	\$3.85
Customer Control of CF Busy Line	\$3.00	\$7.40
Customer Control of CF Don't Answer	\$3.00	\$7.00
Call Forwarding Busy Line Multipath or Customer control of CF BL Multipath	\$2.00	\$3.55
Call Forwarding Don't Answer Multipath or Customer control of CF DA Multipath	\$2.00	\$3.55
Call Forwarding Variable Multipath	\$3.00	\$5.00
Remote Access Call Forward Variable	\$6.00	\$9.35
Call Forwarding Don't Ans Ring Cont	\$1.00	\$3.85
Call Waiting Deluxe	\$6.50	N/A
Three-Way Calling with Transfer	\$4.95	\$6.00

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ISSUED: February 28, 2003

EFFECTIVE: April 1, 2003

ISSUED BY: Danyelle Kennedy, Sr. V.P. Finance
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Local Exchange Telephone Service**SECTION 4 - RATES FOR RESOLD SERVICES, CONT.****4.1.10 (Reserved for Future Use)****4.1.11 Directory Listings (All Pricing Platforms)**

	Monthly Rate	
Non-published Listing	\$4.00	
Non-listed Listing	\$1.82	
Additional Listing	\$1.20	
Alternate Listing	\$1.80	
Foreign or Cross Reference	\$1.80	(I)
Special Text, Mobile or Paging	\$1.80	
Foreign Alternate Listing	\$1.80	(N)

4.1.12 Remote Call ForwardingMonthly Rate

1. Per feature arranged for 1 access path	\$18.50
2. Additional access path	\$18.50

4.1.13 Touchstar ServiceMonthly Rate

	<u>Residence</u>	<u>Business</u>
Call Return	\$ 5.00	\$ 5.20
Call Return	\$0.90 (per activation)	\$ 0.90
Repeat Dialing	\$ 4.20	\$ 4.95
Repeat Dialing	\$0.90 (per activation)	\$ 0.90
Busy connect	\$0.90 (per activation)	\$ 0.90
Three-Way Calling	\$0.90 (per activation)	\$ 0.90
Call Selector	\$ 4.20	\$ 4.95
Preferred call forwarding	\$ 4.20	\$ 4.95
Call Block	\$ 4.20	\$ 4.95
Call Tracing	\$ 4.20	\$ 5.50
Caller ID basic	\$ 7.00	\$ 9.05
Caller ID deluxe	\$ 7.95	\$10.00
Anonymous Call Rejection	\$ 3.30	\$ 4.40
Enhanced Caller ID w/Call Management	N/A	\$16.95

ISSUED: June 2, 2003**EFFECTIVE:** July 14, 2003PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE**ISSUED BY:** Danyelle Kennedy, CFO
Network Telephone Corporation
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JUL 02 2003

PURSUANT TO 807 KAR 5:011
SECTION 9 (1)BY 
EXECUTIVE DIRECTOR

Local Exchange Telephone Service**SECTION 4 - RATES FOR RESOLD SERVICES, CONT.****4.1.14 Call Screening**

	<u>Monthly Rate</u>	
	<u>Residence</u>	<u>Business</u>
Optional restriction of 1+, 0+, 0-, 00-, 411, 976, 900, IDDD Available in various packages	\$3.50	\$4.50

4.1.15 Ring Select

	<u>Monthly Rate</u>	
	<u>Residence</u>	<u>Business</u>
Select I	\$5.00	\$ 8.00 (I)
Select II	\$7.00	\$10.00 (I)

4.1.16 Reserved for Future Use**4.2 Non-Recurring Installation Rates****4.2.1 Line Connection Charge**

	<u>Non Recurring Rate</u>	
	<u>Residence</u>	<u>Business</u>
First Line	\$42.00	\$73.00
Each additional line	\$15.00	\$22.00

4.2.2 Line Change Charge

	<u>Non Recurring Rate</u>	
	<u>Residence</u>	<u>Business</u>
First Line	\$35.00	\$48.00
Each additional line	\$15.00	\$14.00

4.2.3 Secondary Service Charge

	<u>Non Recurring Rate</u>	
	<u>Residence</u>	<u>Business</u>
Per customer request (Applies for adding or rearranging custom calling features)	\$15.00	\$20.00

ISSUED: February 28, 2003**EFFECTIVE:** April 1, 2003**ISSUED BY:** Danyelle Kennedy, CFO
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Local Exchange Telephone Service

SECTION 4 - RATES FOR RESOLD SERVICES, CONT.

4.2.4	Remote Call Forwarding	<u>Non Recurring Rate</u>		(T)
		\$14.50		(I)
4.2.5	PIC Change Charges	<u>Non Recurring Rate</u>		(T)
	Interstate	\$ 4.00		
	IntraLATA	\$ 4.00		
4.2.6	Premise Work Charge	<u>Non Recurring Rate</u>		(N)
		<u>Residence</u>	<u>Business</u>	
	1. First 15-minute increment or fraction thereof	\$30.00	\$30.00	
	2. Additional 15-minute increment or fraction thereof	\$14.00	\$14.00	(N)

ISSUED: September 13, 2000

EFFECTIVE: October 14, 2000

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PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

OCT 14 2000

FURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY: Stephan O. Bell
SECRETARY OF THE COMMISSION

Local Exchange Telephone Service

SECTION 4 - RATES FOR RESOLD SERVICES, CONT.

4.3 Rates for Company Employees

Active employees of this Company who have not previously had service placed in collections status will be furnished local access lines and features at a discount of 16.79% off monthly recurring charges for residential service listed in this tariff. Service will be furnished only at one location and only when the telephone is located in the employees residence. Such employee's service will not be furnished at locations where the station is not restricted to the use of the employee and members of his immediate family or other employees of the Company residing in the same household. Employees who receive this discount will not be eligible for other residential telephone discounts or promotions offered by Network Telephone. Voice mail and inside wiring maintenance plans are not eligible for the discount. (T)

Employees who separate from the company and are entitled to a severance or retirement package may have service continued at the employee rate for a specified length of time as part of the separations package. Employees who are no longer eligible for the employee discount will be provided written notice. If another provider is not selected, the employee's billing will convert to the appropriate retail rate listed in this tariff. (T)
(T)

4.3 Employee Facility-Based DSL and Voice Package Service

Active employees who have completed 90 days of employment with Network Telephone and who have not previously had service placed in collections status are eligible for SDSL service which includes basic voice service at the employee-discount price indicated below: (T)

<u>Zone</u>	<u>Monthly Recurring Charge</u>	<u>Installation Charge</u>
1 and 2	\$33.00	\$142.00

If an employee cancels the order during the ILEC cancellation period, a \$100 order cancellation charge will apply. If the employee cancels the order after the ILEC cancellation period, a \$199 order cancellation charge will be assessed. If the employee is terminated (voluntarily or involuntarily) or becomes ineligible for employee service, NTC will bill the employee the per line rate for voice service currently in effect in this tariff and the rate for unbundled DSL service in the company's current price list. (T)

Employees must also choose Network telephone's long distance service at currently tariffed prices to be eligible for the discounted voice and DSL package. Features, including voice mail, are not eligible for a discount.

ISSUED: June 2, 2003


EFFECTIVE: July 2, 2003

ISSUED BY: Danyelle Kennedy, C.F.O.
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OF KENTUCKY
EFFECTIVE

JUL 02 2003

PURSUANT TO 807 KAR 5:011
SECTION 9 (1)

BY 
EXECUTIVE DIRECTOR

Local Exchange Telephone Service

SECTION 5 - BILLING CONTENTS

5.1 Billing Contents

The Company's customer bills contain the following information:

1. Name and address of Company
 Address for Correspondence
 Address for Remittance
2. Customer Service/Billing Inquiry toll-free telephone number
3. Name and address of Customer
4. Bill Date
5. All Account Numbers
6. Invoice Number
7. Summary of Charges
8. Detail of Charges

ISSUED: January 25, 2000

EFFECTIVE:

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PUBLIC SERVICE COMMISSION
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EFFECTIVE

JAN 29 2000

PURSUANT TO 807 KAR 60.11,
SECTION 9 (1)
BY: Stefano B. Bue
SECRETARY OF THE COMMISSION

Local Exchange Telephone Service

SECTION 6 - SPECIAL SERVICE ARRANGEMENTS

6.1 Individual Case Basis Arrangements

Arrangements will be developed on a case-by-case basis in response to a bona fide special request from a Customer or prospective Customer to develop a competitive bid for a service not generally available under this tariff. The Company's rates will be offered to the Customer in writing and on a non-discriminatory basis. The Company may include resold services of BellSouth in the offering. When individual resold services are not listed separately in this tariff, prices will include a 10% discount off the monthly recurring charges in BellSouth's tariffs currently on file with the Kentucky Public Service Commission.

(N)
(N)
(N)
(N)

6.2 Contract Assumptions

(N)

A customer with an existing service agreement or contract with an ILEC must sign a contract assumption agreement in order to receive service from Network Telephone. The contract assumption agreement provides that the customer is responsible for all charges and liabilities assumed by Network Telephone according to the terms of the customer's prior service agreement with another provider. The text of the agreement is as follows:

If the end user ("Customer") located at (Service Location, including City, State, Zip Code) has previously entered into any service agreements, specifically including but not limited to any contract service arrangement, special assembly contract, variable term payment plan, or similar contractual arrangement for the provision of services ("Service Agreement"), with any third party service provider, including but not limited to BellSouth Telecommunications, Inc. or similar third party service provider ("Third Party Service Provider"), which Service Agreement must be assumed or guaranteed in whole or in part by Network Telephone, then in any such event, the following special provisions shall apply;

All terms and conditions of such Service Agreement with said Third Party Service Provider are hereby incorporated by reference as fully and with the same effect as if Network Telephone was substituted for the Third Party Service Provider;

Customer shall indemnify and hold Network Telephone harmless from and against any and all charges, penalties, expenses, costs, obligations, termination charges, user charges, attorney's fees, or other liabilities suffered or incurred by Network Telephone directly or indirectly related to or arising out of said Service Agreement or Network Telephone's assumption or guarantee of same; and

Customer acknowledges that he shall be liable to Network Telephone in the event of any termination of any service prior to the expiration of the service period covered by the Service Agreement, any transfer of any service to any new location, any disconnection of any service as a result of the customer's request for a change, substitution, or configuration, any suspension of service, any cancellation of service after ordering service but prior to establishment of said service, or any transfer by Customer of said services to any other Third Party Service Provider.

(N)

ISSUED: September 13, 2000

EFFECTIVE: October 14, 2000

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OCT 14 2000

PURSUANT TO 807 KAR 5011,
SECTION 9 (1)

BY: Stephan O. Bue

SECRETARY OF THE COMMISSION

Local Exchange Telephone Service

SECTION 6 - SPECIAL SERVICE ARRANGEMENTS (continued)

6.3 Traffic Studies

The company will conduct traffic studies upon customer request for overflow per trunk group, multi-line hunt groups, and simulated facilities groups. Time parameter options are:

- 1.) Monday through Friday, 8:00 a.m. - 5:00 p.m.
- 2.) 24 hours per day, 7 days a week

Non-Recurring Charge

\$40.00 per measurement ID, per week, per request

PUBLIC SERVICE COMMISSION
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EFFECTIVE

ISSUED: May 1, 2002

EFFECTIVE: June 1, 2002

ISSUED BY: Danyelle Kennedy, Sr. VP Finance
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JUN 01 2002

PURSUANT TO 807 KAR 50.11,
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BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

Local Exchange Telephone Service

SECTION 7 - FACILITIES BASED RATES

7.1 Local Exchange Service

7.1.1 Access Line Rate

Effective November 1, 2001, facilities-based access line rates are available to new business customer in deaveraged zones one and two as established by the Kentucky Public Service Commission, and customers in competitive situations on an individual case basis. The rates include unlimited local calling in the basic local calling area only. (The rates listed below apply per line to access lines, PBX trunks, each channel of a channelized T1, and Network Access Registers.)

	<u>Monthly Rate</u>
each	\$26.50
Note: Three line minimum per customer location	

7.1.2 (Reserved for Future Use)

7.1.3 Access Line Features

	<u>Monthly Rate</u>
Call Waiting	\$3.00
Call Forwarding Variable	\$3.00
Speed Calling - 8 Code	\$3.00
Speed Calling - 30 Code	\$5.00
Call Forwarding - Busy Line	\$3.00
Call Forwarding - Don't Answer	\$3.00
Call Return	\$3.00
Caller ID Deluxe	\$8.00
Enhanced Caller ID	\$7.00
Caller ID	\$3.00
Customized Code Restriction Option	
1. Option 1	\$4.50
(1+, 0-, 0+, 00-, (1+/0+) 411, 976, NPA 900 IDDD 01+, IDDD 011+, 101XXXX)	
2. Option 2	\$4.50
(0-, 0+, 00-, IDDD 01+, 976)	
3. Option 3	\$4.50
(1+, 0-, 0+, 00-, IDDD 01, NPA 900, 101XXXX)	
4. Option 4	\$0.00
(976, NPA 900)	
Ring Select I	\$7.00
Ring Select II	\$9.00
Message Waiting Indication - Audible/Visual	\$0.00
Call Hold	\$3.00
Account Codes (unverified)	\$5.00
Account Codes (verified)	\$10.00

(N)
(N)

Note: Feature charges for Call Forwarding Don't Answer and Call Forwarding Busy Line are waived for customers with Company facilities based voice mail

ISSUED: June 2, 2003

EFFECTIVE: July 2, 2003
PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

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PURSUANT TO 807 KAR 5:011
SECTION 9 (1)BY 
EXECUTIVE DIRECTOR

Local Exchange Telephone Service

SECTION 7 - FACILITIES BASED RATES - CONT.

7.1 Local Exchange Service (Continued)

7.1.3 Access Line Features (Continued)

	<u>Monthly Rate</u>
Repeat Dialing	\$3.00
Selective Call Forwarding	\$3.00
Distinctive Ring	\$3.00
Selective Distinctive Alerting	\$3.00
Three Way Calling	\$3.00
Selective Call Acceptance	\$3.00
Selective Call Rejection	\$3.00
Cancel Call Waiting	\$0.00
Anonymous Call Rejection	\$3.00
Hunting	\$5.00

7.1.3.1 Remote Call Forwarding

	<u>Monthly Rate</u>
1. Per feature arranged	\$16.50
3. Remote Call Forwarding, per additional access facility	\$16.50

Note 1: Usage charges may apply

Note 2: A line change charge will apply if RCF is installed after service is initially installed

7.1.3.2 Remote Activation of Call Forwarding

<u>Monthly Rate</u>
\$7.00

7.1.3.4 User Transfer and Conferencing

<u>Monthly Rate</u>	(N)
\$6.00	(N)

7.1.4 DID Service

	<u>Monthly Rate</u>
Establish trunk group and provide first 20 DID numbers	\$ 3.00
Each additional group of 20 DID numbers	\$ 3.00
Non-consecutive DID numbers	\$ 0.15
DID Trunk Termination, each trunk	\$17.50
Multifrequency (MF) Pulsing Option, each	\$ 6.00
Dual Tone Multifrequency (DTMF) Pulsing Option, each	\$ 6.00
Group of 20 Reserved Numbers, each group	\$ 3.00
Reserved Non-consecutive DID Numbers, each	\$ 0.15

ISSUED: January 14, 2002

EFFECTIVE: February 13, 2002

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PUBLIC SERVICE COMMISSION
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FEB 13 2002

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BY: Stephen O. Ball
SECRETARY OF THE COMMISSION

Local Exchange Telephone Service

SECTION 7 - FACILITIES BASED RATES - CONT.

7.1 Local Exchange Service (Continued)

7.1.5 Service Connection Charges

	<u>Non-Recurring Charge</u>
A. Line Connection Charge, per line or trunk	Business rates in Section 4.2.1 apply
B. Line Change Charge, per line or trunk	Business rates in Section 4.2.2 apply
C. Secondary Service Charge, per request	Business Rates in Section 4.2.3 apply
D. Premise Work Charge	
First hour or fraction thereof	\$100.00
Each Additional 15 minutes	\$ 13.75
E. Expedite Work Charge	\$345.00
Note: This charge applies when customer requests an expedited installation date, however payment of the charge does not guarantee an installation date or interval	
F. DSL Circuit Move or Transfer Charge	\$475.00
(Applies in addition to line connection charges for bundled customers)	
G. Missed Appointment Charge	\$178.50
(Appplied when an appointment has been made with the customer, and the customer is then unavailable to provide access to the premise.)	(N) (N)

ISSUED: April 28, 2003

EFFECTIVE: May 28, 2003

ISSUED BY: Danyelle Kennedy, CFO
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PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

MAY 28 2003

PURSUANT TO 807 KAR 5-011
SECTION 5.11

[Signature]
EXECUTIVE DIRECTOR

Local Exchange Telephone Service

SECTION 7 - FACILITIES BASED RATES - CONT.

7.2 Facilities Based Bundle Package 1 - DSL¹

- Limitations: -Customer must select Network Telephone's Long Distance and Local Service in order to receive full benefit from the bundled pricing plan. Upon customer request, the bundle may be provided without the DSL and/or the long distance service, however the bundle price will remain the same.
-Customer must sign a term agreement. (See Page 46.2)
-Limit of one bundle allowed per customer location
- Charges Waived: -Discounted installation charges depending on the term selected.²
-Equipment (CPE) rental/purchase charges.³
-Charge for 160 kbps High Speed On-line DSL which includes web-site hosting at 25 Megs, 50 e-mail names, 1 static IP address and unlimited usage.
- Package Prices Include: -Flat Rate Business Lines, with unlimited local calling for calls within the basic local calling area. The customer may choose unlimited available features as listed in Section 7.1.3 of this tariff at no additional charge.
-A minimum of 300 minutes of long distance service. Customers with 4-24 lines will receive 100 minutes of free long distance service per line. Free minutes are credited based on Network Telephone's current interstate long distance rate.
-Free long distance minutes include domestic outbound and inbound 1-800 (toll-free) calls. (T)
Rates for calls not included in the usage allowance are listed in Section 4.4.1 of Network Telephone's Kentucky Interexchange Tariff and are applicable for all calls. Extended domestic calls are not included in the bundled pricing plan. (T)
-160 kbps DSL service with web site hosting as described above. Higher speeds are available at the listed charges.

¹DSL service is subject to certain technical factors which may limit the availability of the promotional offer. These factors may include distance considerations based on the customer's location in relation to the central office, loop qualification tests and other conditions. If necessary, DSL service will be offered at 144 kbps with rates corresponding to the 160 kbps price. In some cases, 1-4 line bundles will not be available at 320 kbps speeds.

²In the case of installation procedures that exceed regular/standard services, the customer will be charged a pre-agreed hourly rate. Extraneous installation charges may include, but are not limited to, inside wiring, LAN and WAN configurations, etc. Charges for speed changes made during the duration of the contract will be billed at a \$100 non-recurring charge per change. Line connection charges for new lines (lines not currently installed) will apply at the business rates listed in Section 4.2.1 of this tariff.

³All equipment provided by Network Telephone under this arrangement shall remain the sole property of Network Telephone according to the terms listed in the term agreement. Should customer or Network Telephone terminate service for any reason prior to the expiration of the term agreement, Customer shall return equipment to Network Telephone in no more than 10 days.

ISSUED: June 28, 2002

ISSUED BY: Danyelle Kennedy, Sr. VP Finance
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EFFECTIVE: July 29, 2002
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JUL 29 2002

PURSUANT TO 807 KAR 5.011.
SECTION 9 (1)

BY Stephen Bell
SECRETARY OF THE COMMISSION

Local Exchange Telephone Service

SECTION 7 - FACILITIES BASED RATES - CONT.

7.2 Facilities Based Calling Area

(T)

(D)

(D)

Louisville

(N)

Basic Local Calling AreaLaGrange
West Point
Zoneton
Charlestown (Indiana exchanges)
Gelena
New Albany
SellersburgOptional Expanded Local Calling Area

Bagdad	Port Royal
Bardstown	Rose Terrace
Bedford	Shelbyville
Bloomfield	Shepherdsville
Campbellsburg	Simpsonville
Carrollton	Sulphur
Chaplin	Taylorsville
Cropper	Lebanon
Eminence	Junction
Finchville	Milton
Mt. Eden	New Haven
Mt. Washington	Waddy

Customers may select the option of the expanded local calling area. If this option is selected, calls into the expanded area, as well as into the basic local calling area, may be dialed as a local call. For customers selecting the expanded local calling area, calls into the expanded local calling area will be billed at \$0.05 per minute of use and the usage will not accrue toward the customer's free long distance minutes included in the facilities-based bundled package. There is no additional monthly recurring charge for selecting the expanded calling option. Customers with the basic local calling area only will dial all calls outside the basic local area as toll calls, at intrastate toll charges, and the calls will accrue toward the customer's free long distance bundled minutes.

(N)

ISSUED: March 19, 2003

EFFECTIVE: April 18, 2003

ISSUED BY: Danyelle Kennedy, C.F.O.
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PUBLIC SERVICE COMMISSION
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APR 18 2003

PURSUANT TO 807 KAR 5.011
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BY Charles L. Dyer
EXECUTIVE DIRECTOR

Local Exchange Telephone Service

SECTION 7 - FACILITIES BASED RATES - CONT.

7.2 Facilities-Based Bundled Packages

Available Terms:

Term	Installation Charge*	Early Termination Charge**	Charge for reduction in number of lines for which the customer contracted***	Early Termination Charge for Customer Moving out of DSL Service Area	Charge for DSL Speed Change After Installation
12 Months	\$499.00	100% of monthly recurring revenues multiplied by the number of months remaining on the agreement	\$50 per line	\$199.00	\$100.00
24 Months	\$499.00	50% of monthly recurring revenues multiplied by the number of months remaining on the agreement	\$50 per line	\$199.00	\$100.00
36 Months	\$499.00	33% of monthly recurring revenues multiplied by the number of months remaining on the agreement.	\$50 per line	\$199.00	\$100.00

* May be waived or reduced during special promotions. A customer cancelling service before installation is complete will incur a \$199.00 ordering charge. A customer cancelling service after the Company has incurred cost to deliver a circuit to the premise will incur a \$399.00 ordering charge.

**In addition to the monthly revenue percentage listed, any promotional incentives or waived charges awarded to the customer will be charged back upon early termination.

***If the customer ports a line to another carrier, or reduces lines below the minimum number of lines required for the product for which he has contracted, full termination charges apply.

(N)

ISSUED: April 28, 2003

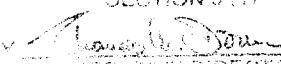
EFFECTIVE: May 28, 2003

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PUBLIC SERVICE COMMISSION
OF KENTUCKY
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MAY 28 2003

PURSUANT TO 807 KAR 5.011
SECTION 9 (1)

BY 
DIRECTOR

Local Exchange Telephone Service

SECTION 7 - FACILITIES BASED RATES - CONT.

7.2 Facilities Based Bundle Package 1 (continued)

Number of Lines	Monthly Recurring Charge for Package w/ 160 kbps	320 Kbps	784 Kbps	1.04 Mbps	1.5 Mbps	(C)
1-3	\$194.00	\$273.00	\$396.00	\$475.00	\$570.00	(R)
4	\$228.00	\$293.00	\$424.00	\$509.00	\$604.00	
5	\$263.00	\$312.00	\$459.00	\$544.00	\$639.00	
6	\$307.00	\$356.00	\$503.00	\$588.00	\$683.00	
7	\$352.00	\$401.00	\$548.00	\$633.00	\$728.00	
8	\$396.00	\$445.00	\$592.00	\$677.00	\$772.00	
9	\$441.00	\$490.00	\$637.00	\$722.00	\$817.00	
10	\$485.00	\$534.00	\$681.00	\$766.00	\$861.00	
11	\$530.00	\$579.00	\$726.00	\$811.00	\$906.00	
12	\$574.00	\$623.00	\$770.00	\$855.00	\$950.00	
13	\$619.00	\$668.00	\$815.00	\$900.00	\$995.00	
14	\$663.00	\$712.00	\$859.00	\$944.00	\$1,039.00	
15	\$708.00	\$757.00	\$904.00	\$989.00	\$1,084.00	
16	\$752.00	\$801.00	\$948.00	\$1,033.00	\$1,128.00	
17	\$797.00	\$846.00	\$993.00	\$1,078.00	\$1,173.00	
18	\$841.00	\$890.00	\$1,037.00	\$1,122.00	\$1,217.00	
19	\$886.00	\$935.00	\$1,082.00	\$1,167.00	\$1,262.00	
20	\$930.00	\$979.00	\$1,126.00	\$1,211.00	\$1,306.00	
21	\$975.00	\$1,024.00	\$1,171.00	\$1,256.00	\$1,351.00	
22	\$1,019.00	\$1,068.00	\$1,215.00	\$1,300.00	\$1,395.00	
23	\$1,064.00	\$1,113.00	\$1,260.00	\$1,345.00	\$1,440.00	
24	\$1,108.00	\$1,157.00	\$1,304.00	\$1,389.00	\$1,484.00	(R)

ISSUED: January 14, 2002

EFFECTIVE: February 13, 2002

ISSUED BY: Danyelle Kennedy, Sr. VP Finance
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PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

FEB 13 2002

PU... TO 807 KAR 5011,
SECTION 9 (1)
BY: *Stephan O. Bill*
SECRETARY OF THE COMMISSION

Local Exchange Telephone Service

SECTION 7 - FACILITIES BASED RATES - CONT.

7.3 Referral Rewards Program

Terms & Conditions - The Referral Rewards Program offers a \$100 credit to existing Network Telephone business customers who provide qualified leads to the Company. The lead must be provided on a Company-approved lead referral form. A qualified lead is defined as a new customer referral resulting in the sale of DSL and/or business local and long distance telephone service to a client who is not a current or previous customer of Network Telephone. Non-DSL referrals must purchase a minimum of five (5) access lines from Network Telephone in order to be considered a qualified lead for Referral Rewards.

-Once the referred prospect's order and the Referral Rewards agreement are signed and submitted to Network Telephone's corporate office, Network Telephone will mail a \$100 referral coupon to the referring customer. The referring customer will receive one (1) \$100 referral coupon for each qualified lead. In order to receive billing credit for the coupon, the referring customer must submit the coupon along with the total balance due payment of the current invoice.

ISSUED: February 28, 2003

EFFECTIVE: April 1, 2003

ISSUED BY: Danyelle Kennedy, Sr. VP Finance
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Local Exchange Telephone Service

SECTION 8 - OPERATOR SERVICE CHARGES

8.1 Local Operator Service Charges

1. Billing Surcharge
 - a. Station-to-Station customer dialed calling card calls, each \$0.80
 - b. Station-to-Station operator assisted sent paid, collect, third number and non-customer dialed credit card calls, each \$2.25
 - c. Person-to-Person operator assisted calls, each \$4.90
2. Operator Dialed Surcharge
 - a. Station-to-Station operator assisted or person-to-person operator assisted calls (excluding those billed to calling cards) where the operator dials the terminating number, each \$0.80
3. Partially Automated Surcharge
 - a. Station-to-Station operator assisted calls (including those billed to calling cards) where the customer dials the terminating number and elects to have the operator handle the billing, each \$0.50

NOTE: The Operator Dialed Surcharge and the Partially Automated Surcharge are in addition to the applicable Billing Surcharge.

4. Verification \$1.04
Verification and Interruption \$1.54

8.2 Directory Assistance Service

- | | | |
|--|--------|-----|
| Per call | \$1.25 | (I) |
| Directory Assistance Service Surcharge | \$0.30 | |

8.3 Directory Assistance Call Completion

- | | |
|--------------------|--------|
| Per completed call | \$0.30 |
|--------------------|--------|

ISSUED: August 9, 2002

EFFECTIVE: September 9, 2002

ISSUED BY: Danyelle Kennedy, Sr. VP Finance
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OF KENTUCKY
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PURSUANT TO 307 KAR 5:011
SECTION 9 (1)

BY 
EXECUTIVE DIRECTOR

Local Exchange Telephone Service

SECTION 9 - SPECIAL PROMOTIONS

9.1 Bundled Promotion for customers selecting the package outlined in Section 7.2 of this tariff. Effective for new customers signing a term agreement before July 31, 2003. (T)

Monthly Recurring Charge for Package

Number of Lines	Included LD Minutes	160 Kbps	320 Kbps	784 Kbps	1.04 Mbps	1.5 Mbps
1-3	300	\$194.00	\$263.00	\$362.00	\$461.00	\$602.00
4	400	\$228.00	\$263.00	\$362.00	\$461.00	\$602.00
5	500	n/a	\$263.00	\$362.00	\$461.00	\$602.00
6	600	n/a	\$307.00	\$406.00	\$505.00	\$646.00
7	700	n/a	\$352.00	\$451.00	\$550.00	\$691.00
8	800	n/a	\$396.00	\$495.00	\$594.00	\$735.00
9	900	n/a	\$441.00	\$540.00	\$639.00	\$780.00
10	1000	n/a	\$485.00	\$584.00	\$683.00	\$824.00
11	1100	n/a	\$530.00	\$629.00	\$728.00	\$869.00
12	1200	n/a	\$574.00	\$673.00	\$772.00	\$913.00
13	1300	n/a	\$619.00	\$718.00	\$817.00	\$958.00
14	1400	n/a	\$663.00	\$762.00	\$861.00	\$1,002.00
15	1500	n/a	\$708.00	\$807.00	\$906.00	\$1,047.00
16	1600	n/a	\$752.00	\$851.00	\$950.00	\$1,091.00
17	1700	n/a	\$797.00	\$896.00	\$995.00	\$1,136.00
18	1800	n/a	\$841.00	\$940.00	\$1,039.00	\$1,180.00
19	1900	n/a	\$886.00	\$985.00	\$1,084.00	\$1,225.00
20	2000	n/a	\$930.00	\$1,029.00	\$1,128.00	\$1,269.00
21	2100	n/a	\$975.00	\$1,074.00	\$1,173.00	\$1,314.00
22	2200	n/a	\$1,019.00	\$1,118.00	\$1,217.00	\$1,358.00
23	2300	n/a	\$1,064.00	\$1,163.00	\$1,262.00	\$1,403.00
24	2400	n/a	\$1,108.00	\$1,207.00	\$1,306.00	\$1,447.00

ISSUED: June 2, 2003

EFFECTIVE: July 2, 2003

ISSUED BY: Danyelle Kennedy, CFO
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EFFECTIVE

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SECTION 9 (1)

BY 
EXECUTIVE DIRECTOR

Local Exchange Telephone Service

SECTION 9 - SPECIAL PROMOTIONS - CONT.

9.1 Winback Promotion

Terms: Previous Business customers who have left the Company but elect to return to Network Telephone's service within 30 days will receive a credit equal to one month's local service charges. In addition, any applicable termination penalties from the customer's prior agreement will be waived.

Expiration: January 1, 2004

(N)

(N)

ISSUED: March 19, 2003

EFFECTIVE: April 18, 2003

ISSUED BY: Danyelle Kennedy, CFO.
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EFFECTIVE

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PURSUANT TO 807 KAR 5.011
SECTION 9 (1)

BY 
EXECUTIVE DIRECTOR

Local Exchange Telephone Service

SECTION 9 - SPECIAL PROMOTIONS - CONT.**9.1 Advanced Phone and Internet Package Promotion - Louisville**

- Eligibility:** New business customers served by Network Telephone's switched facilities who select a 24-month term agreement prior to July 31, 2003. Customer must have between 5 and 16 lines. (T)
Termination penalties outlined in Section 7.2 of this tariff apply.
- Terms :**
- Customer will receive symmetric bandwidth up to the maximum speed indicated. Actual bandwidth may vary.
 - Voice lines include hunting, call forwarding variable, call waiting, caller ID and 8-code speed dialing with the package price.
 - Standard web hosting is included.
 - Free long distance minutes as indicated for each line will apply. The free minutes include outbound domestic long distance calls only. Long distance minutes will be credited at the intrastate long distance rate. Additional minutes will be billed at the rates filed in Network Telephone's interexchange tariff.
 - Any or all of the following features may be selected for an additional monthly recurring charge of \$4.00 per line:
 - 30 Code speed calling, Call Forward Busy Line, Call Forward Don't Answer, Ring Select I or II, Call Hold, Call Return, Distinctive Ring, Caller ID Deluxe, Enhanced Caller ID, Anonymous Call Rejection, Repeat Dialing, Selective Call Rejection, Selective Call Acceptance, Selective Call Forwarding, Selective Distinctive Alerting
 - Additional lines and features can be provided at the prices indicated in Section 7.1 of this tariff.
 - VPN is included free for the first three months, if requested. Non-refundable set up charges of \$50 for the main location and \$25 for each remote location will apply.

Price:

<u>Lines</u>	<u>Maximum Bandwidth</u>	<u>Free LD Minutes</u>	<u>Monthly Recurring Charge</u>
5	784 kbps	1000	\$275
6	784 kbps	1200	\$310
7	784 kbps	1400	\$345
8	1.54 Mbps	2000	\$410
9	1.54 Mbps	2250	\$445
10	1.54 Mbps	2500	\$480
11	1.54 Mbps	2750	\$515
12	1.54 Mbps	3000	\$550
13	1.54 Mbps	3250	\$585
14	1.54 Mbps	3500	\$620
15	1.54 Mbps	3750	\$655
16	1.54 Mbps	4000	\$690

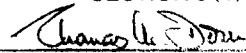
ISSUED: June 2, 2003**EFFECTIVE:** July 2, 2003

ISSUED BY: Danyelle Kennedy, CFO
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PUBLIC SERVICE COMMISSION
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PURSUANT TO 807 KAR 5:011
SECTION 9 (1)

BY 
EXECUTIVE DIRECTOR

Local Exchange Telephone Service

SECTION 9- SPECIAL PROMOTIONS-CONT.

9.2 Speeds for Leads Promotion 1

Eligibility: Any current Network Telephone SDSL (including Voice Over DSL) customer

Length of Promotion: November 1, 2001 through January 31, 2002 (T)

Terms: Customer must provide Network Telephone with a qualified lead that results in a closed DSL sale. The sale may be for data or bundled DSL services. The lead must be provided on a NTC approved lead-referral form. The customer's SDSL speed will be increased at the time the sale is made to referred customer. If the customer's SDSL is unable to support additional bandwidth, the customer will receive a \$100 credit on their invoice once the DSL line is installed at the referred customer's location. If the customer provides additional qualified leads within the one-month time frame, an additional month of increased bandwidth will be provided without charge for each qualified lead.

Charges Waived: Customer will receive an increase in his current SDSL speed to the maximum available bandwidth on the customer's existing SDSL line. The increase in speed will continue for a one-month period at no charge. There will be no charges, either recurring or non-recurring, for increasing the speed, or returning this customer to his normal speed at the end of the one-month waiver period. Should the customer elect to keep the higher speed at the end of the one-month period, the customer will be required to pay the currently tariffed charge for the speed he is receiving. If the customer's SDSL line is unable to support additional bandwidth, the customer will receive a \$100 credit on their invoice for each qualified lead.

ISSUED: September 28, 2001**EFFECTIVE:** November 1, 2001**ISSUED BY:** Johnny Matthews, CFO
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NOV 01 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9(1)BY: Stephan D. Bue
SECRETARY OF THE COMMISSION

Local Exchange Telephone Service

SECTION 10 - OBSOLETE SERVICE OFFERINGS

10.1 DSL⁴ Promotion 1

-Offered from October 14, 2000 through February 1, 2001

Limitations:

- Customer must have a minimum of 3 voice lines.
- Customer must select Network Telephone's Long Distance and Local Service.
- Customer must sign a two-year term agreement which will commence on the date the customer becomes a Network Telephone facilities-based voice customer. Should the customer terminate this agreement prior to the term, Customer will pay Network Telephone \$299 for installation fees and a termination charge equal to 50% of the monthly recurring revenue, less taxes and regulatory fees, multiplied by the number of months remaining on the agreement.

Charges Waived:

- All standard installation charges associated with Network DSL Services.⁵
- Equipment (CPE) rental/purchase charges.⁶
- Charge for 160 kbps High Speed On-line DSL which includes web-site hosting at 25 Megs, 50 e-mail names, 1 static IP address and unlimited usage.

Package Prices Include:

- Flat Rate Business Lines, with unlimited local calling for calls within the basic local calling area. The customer may choose unlimited available features as listed in Section 7.1.3 of this tariff at no additional charge.
- A minimum of 500 minutes of long distance service.
- Long distance includes domestic outbound and inbound 1-800 (toll-free) calls. Rates for calls over the usage allowance are listed in Section 4.4.1 of Network Telephone's Kentucky Interexchange Tariff and are applicable for all calls.
- 160 kbps DSL service with web site hosting as described above. Higher speeds are available at the listed charges.

*Applies to all areas except Louisville

⁴DSL service is subject to certain technical factors which may limit the availability of the promotional offer. These factors may include distance considerations based on the customer's location in relation to the central office, loop qualification tests and other conditions. If necessary, DSL service will be offered at 144 kbps and 288 kbps with rates corresponding to the 160 kbps and 320 kbps prices respectively.

⁵In the case of installation procedures that exceed regular/standard services, the customer will be charged a pre-agreed hourly rate. Extraneous installation charges may include, but are not limited to, inside wiring, LAN and WAN configurations, etc. Charges for speed changes made during the duration of the contract will be billed at a \$100 non-recurring charge per change.

⁶All equipment provided by Network Telephone under this arrangement shall remain the sole property of Network Telephone according to the terms listed in the term agreement. Should customer or Network Telephone terminate service for any reason prior to the expiration of the term agreement, Customer shall return equipment to Network Telephone in no more than 10 days.

ISSUED: March 22, 2001**ISSUED BY:** Johnny Matthews, CFO
Network Telephone Corporation
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Telephone: (850) 432-4855**EFFECTIVE:** April 21, 2001PUBLIC SERVICE COMMISSION
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APR 21 2001

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Local Exchange Telephone Service

SECTION 10 - OBSOLETE SERVICE OFFERINGS - CONT.

10.1 DSL Promotion 1 - Continued

NOTE 1: If a customer elects this package prior to NTC offering facilities-based local voice service, the customer will receive free 160 kbps DSL and will pay the difference in the package price and the higher Kbps rates if the customer chooses to upgrade the DSL speed. The customer must sign a two-year agreement for voice over DSL service.

ISSUED: March 22, 2001

EFFECTIVE: April 21, 2001

ISSUED BY: Johnny Matthews, CFO
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APR 21 2001

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SECTION 9 (1)

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Local Exchange Telephone Service

SECTION 10 - OBSOLETE SERVICE OFFERINGS - CONT.

10.1 DLS Promotion 1 - Rates

Number of Lines	Monthly Recurring Charge for Package	320 Kbps	416 Kbps	784 Kbps	1.04 Mbps	1.5 Mbps
3	\$248.00	\$338.00	\$414.00	\$494.00	\$618.00	\$718.00
4	\$248.00	\$338.00	\$414.00	\$494.00	\$618.00	\$718.00
5	\$248.00	\$338.00	\$414.00	\$494.00	\$618.00	\$718.00
6	\$292.00	\$382.00	\$458.00	\$538.00	\$662.00	\$762.00
7	\$337.00	\$427.00	\$503.00	\$583.00	\$707.00	\$807.00
8	\$381.00	\$471.00	\$547.00	\$627.00	\$751.00	\$851.00
9	\$426.00	\$516.00	\$592.00	\$672.00	\$796.00	\$896.00
10	\$470.00	\$560.00	\$636.00	\$716.00	\$840.00	\$940.00
11	\$515.00	\$605.00	\$681.00	\$761.00	\$885.00	\$985.00
12	\$559.00	\$649.00	725.00	\$805.00	\$929.00	\$1029.00
13	\$604.00	\$694.00	\$770.00	\$850.00	\$974.00	\$1074.00
14	\$648.00	\$738.00	\$814.00	\$894.00	\$1018.00	\$1118.00
15	\$693.00	\$783.00	\$859.00	\$939.00	\$1063.00	\$1163.00
16	\$737.00	\$827.00	\$903.00	\$983.00	\$1107.00	\$1207.00
17	\$782.00	\$872.00	\$948.00	\$1028.00	\$1152.00	\$1252.00
18	\$826.00	\$916.00	\$992.00	\$1072.00	\$1196.00	\$1296.00
19	\$871.00	\$961.00	\$1037.00	\$1117.00	\$1241.00	\$1341.00
20	\$915.00	\$1005.00	\$1081.00	\$1161.00	\$1285.00	\$1385.00
21	\$960.00	\$1050.00	\$1126.00	\$1206.00	\$1330.00	\$1430.00
22	\$1004.00	\$1094.00	\$1170.00	\$1250.00	\$1374.00	\$1474.00
23	\$1049.00	\$1139.00	\$1215.00	\$1295.00	\$1419.00	\$1519.00
24	\$1093.00	\$1183.00	\$1259.00	\$1339.00	\$1463.00	\$1563.00

ISSUED: March 22, 2001

EFFECTIVE: April 21, 2001

ISSUED BY: Johnny Matthews, CFO
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PUBLIC SERVICE COMMISSION
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